



## VACANCY

<b>REFERENCE NR</b>	:	<b>VAC00344</b>
<b>JOB TITLE</b>	:	<b>Consultant: Functional Application Support</b>
<b>JOB LEVEL</b>	:	<b>D1</b>
<b>SALARY</b>	:	<b>R 301 269 - R 502 114</b>
<b>REPORT TO</b>	:	<b>Senior Manager: Functional Application Support</b>
<b>DIVISION</b>	:	<b>ADM: IFASS</b>
<b>Department</b>	:	<b>ADM: IFASS: IJS</b>
<b>LOCATION</b>	:	<b>SITA Centurion</b>
<b>POSITION STATUS</b>	:	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

To provide advisory and functional application support services to both Central Firearms Register (CFR) and the Computerized Fire Arm Register System (CFARS) with respect to the Firearms Control Act and its Regulations as specified in the applicable SAPS Service Level Agreements.

### Key Responsibility Areas

To ensure a Financially stable environment; Provide Business Advisory Services; Oversee and Provide Functional Application Support service; Implement functional system enhancements / changes in accordance with client request; Provide Integrated Management information support solutions to clients and management; Pro-actively manage risks that might affect SITA's performance and delivery to clients.

### Qualifications and Experience

**Minimum:** 3 year Bachelor's Degree or National Diploma in ICT/Audit/LAW.

**Experience :** 5-6 years experience/exposure in ICT services/industry, with at least 3 years experience in implementation of the Firearms Control Act and its regulations, Exposure to the work of the Central Firearms Registry ,Knowledge of the South African Police Services firearms systems.

### Technical Competencies Description

**Knowledge of:** Good understanding of the client business. (Business processes, policies and/or business operations). Business Process Management (BPM). Software integration testing, system integration testing, user acceptance testing and implementation of acceptance testing procedures. Understanding of enterprise business systems. ICT strategies and development of operational plans. Good ICT industry exposure wrt Application development / support trends (new/unusual/ground-breaking solutions). Software configuration/release management principles. System implementation methodologies. managing ICT Projects. Master data management. Information management. People management. Financial management. Customer Relationship management. SITA Internal processes. Functional Support Methodologies. IT Security standards and practices. Service management principles. ITIL, COBIT, CMMI, QuEST, ISO Standards. URS Development. Interface management.

**Leadership Competencies:** Customer Experience, Collaboration, Communicating and Influencing, Outcomes driven, Planning and Organising, Creative Problem Solving, and Decision-making.

**Interpersonal/behavioural competencies:** Active listening, Attention to Detail, Analytical thinking, and Continuous Learning.

#### Other Special Requirements

N/A

#### How to apply

Kindly send your CV to: [Malebo.recruitment@sita.co.za](mailto:Malebo.recruitment@sita.co.za)

**Closing Date: 25 May 2021**

#### Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant`s documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV`s sent to incorrect email address will not be considered